

Freedom of Information request: Reference number FOI2025/00438

Date of request: 28th April

Request:

I'd like to know the following under the Freedom of Information (FOI) Act please.

The number of staff within your organisation who have been disciplined for misusing the following tools:

- * ChatGPT
- * Email
- * X (formerly Twitter)
- * Instagram
- * Facebook

Please break the data down over the last three (3) financial years (April to April).

In each incident, please include details of the outcome e.g. member of staff posted inappropriate photo on Instagram, outcome: dismissal.

Response:

In response to your request our People Service department confirm a small number of staff have been disciplined for misuse of Email, X (formally Twitter), WhatsApp and other Social Media Apps. We do not have a category for Social Media Misuse.

The category these were under are;

- Conduct with the allegation category being Inappropriate Behaviour and ;
- Conduct with the allegation category being Criminal charges or Convictions

Due to the low numbers involved, disclosure of specific details (e.g. the exact tool used and outcome of disciplinary) may lead to the identification of individuals therefore, the requested information is exempt under [Sections 40 \(2\) \(Personal Information\)](#)

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us>