

**Freedom of Information request:** Reference number FOI2025/00023

**Date of request:** 10th January

**Request:**

*For the years 2018, 2019, 2020, 2021, 2022, 2023, 2024 and 2025 (to date), please break down by year:*

- 1. The number of Fire Brigade call outs and attendance to Quartz House, 1 Flint Close, Stratford, London E15, 4HY. Please include the description/type of attendance. Please include the number of attendances to false or nuisance alarms.*
- 2. Where there have been more than one i.e. multiple Fire Brigade call outs/attendances on the same day, please provide details of dates, times and the total number of times attended/called out on that day.*
- 3. Please provide the details of any abbreviations used.*

*Please provide the information in written form*

**Response:**

Please see the table below on page 2 detailing the attendances made by London Fire Brigade to Quartz House, 1 Flint Close, Stratford, London E15, 4HY This report is from 2010 to present date.

AFA means Automatic Fire Alarms - False alarms, HSFV relates to home fire safety visits and Special Services are non-fire related incidents.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website. <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>

Type	Address	Incident/ Visit ID	Date	Description	Job type
Fire	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	005391-09012025	09/01/2025	Secondary Fire	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	092940-11062024	11/06/2024	AFA (Automatic Fire Alarm)	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	196434-14122023	14/12/2023	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	162643-18102023	18/10/2023	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	060975-02052023	02/05/2023	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	004460-10012023	10/01/2023	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	191820-23112022	23/11/2022	AFA	
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	189597-18112022	18/11/2022	Make Safe/Isolate Supply	Water Leak Within Building - Make Safe/Isolate Supply
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	146859-02092022	02/09/2022	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	114123-21072022	21/07/2022	Service not required	Service not required
HFSV	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	2050948	30/03/2022	Full	Full
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	044661-30032022	30/03/2022	Make Safe/Isolate Supply	Water Leak Within Building - Make Safe/Isolate Supply
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	004758-11012022	11/01/2022	Advice only	Water Leak Within Building - Advice Given Only
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	078679-25062021	25/06/2021	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	106342-18082020	18/08/2020	False alarm - Good intent	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	156695-05112018	05/11/2018	AFA	
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO , LONDON, NEWHAM, E15 4H	062669-20052018	20/05/2018		Effecting entry/exit -
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	061298-17052018	17/05/2018	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	051712-27042018	27/04/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	033077-15032018	15/03/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	024629-27022018	27/02/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	021006-19022018	19/02/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	001731-04012018	04/01/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO NEWHAM, E15 4HY	001724-04012018	04/01/2018	False alarm - Malicious	
False Alarm	QUARTZ HOUSE 1 FLINT CLOSE, STRATFORNEWHAM, E15 4HY	000798-02012018	02/01/2018	AFA	
False Alarm	QUARTZ HOUSE 1 FLINT CLOSE, STRATFORNEWHAM, E15 4HY	173766-28122017	28/12/2017	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	104672-03082017	03/08/2017	AFA	
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO , LONDON, NEWHAM, E15 4H	002591-06012017	06/01/2017	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Station Visit	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	16331194	24/11/2016	VISUAL AUDIT	Planned Visual Audit
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	159809-24112016	24/11/2016	Other action	Lift release - Other action
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	93469151	17/07/2015	False alarm - Malicious	
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	80962141	24/06/2014	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	51146141	27/04/2014	AFA	
False Alarm	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	80202131	23/06/2013	AFA	
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO , LONDON, NEWHAM, E15 4H	37061131	25/03/2013	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	163067121	30/12/2012	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	68884121	19/05/2012	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	60214121	01/05/2012	Stand by - no action	Road traffic collision - Stand by - no action
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	161880111	04/10/2011	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	112475111	16/07/2011		Release from lift car -
Special Service	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	178765101	21/10/2010	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
HFSV	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO LONDON, NEWHAM, E15 4HY	355586	06/09/2010	Full	Full
HFSV	QUARTZ HOUSE, 1 FLINT CLOSE, STRATFO , LONDON, NEWHAM, E15 4H	354507	04/08/2010	Full	Full