

Freedom of Information request: Reference number FOI2026/00494

Date of request: 29th April

Request:

Troy court London W8 7RD. This building is a higher-risk residential building (HRRB) with a height exceeding 18 metres.

I am seeking copies of the following documents:

The Fire Safety Audit Report (and any associated Notice of Deficiencies or Enforcement Notices) resulting from the LFB inspection carried out in 2024.

The most recent Fire Safety Audit Report and any associated notices issued for this building since January 2024.

Any correspondence between the London Fire Brigade and the Responsible Person/Managing Agent for this building regarding the implementation of fire safety systems recommended in 2024 or 2025.

I am requesting this information because the private Fire Risk Assessments (FRA) provided to residents by our management company (JAR) show conflicting recommendations between 2024 and 2026. As a resident, I wish to verify the LFB's official position on the building's compliance and whether the LFB has mandated the specific upgrades now being recommended in the 2026 FRA.

Response:

I refer to your request for information, that we received on 29 April 2026, and has been processed as a Freedom of Information request.

The Prevention & Protection (Fire Safety) Team has advised that no records are held for a fire safety audit at this premises in 2024.

We do hold a letter sent to the Responsible person/Managing Agent regarding the property. Personal data has been removed under [section 40 of the FOIA – Personal Information](#).

Any additional correspondence held by the London Fire Brigade in connection with this property is exempt from disclosure under [Section 31 of the FOIA — law enforcement](#)

The national guidance places legal duties on those responsible for high-rise buildings to keep and share important safety information. This is intended to ensure that residents are kept informed and that any safety risks are properly managed. If you would like to find out more about what information should be available to you, and how you can request it, further details are set out in the GOV.UK guidance below: <https://www.gov.uk/guidance/high-rise-residential-building-information-accountable-persons-must-provide>

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process, please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>

Reference(s);

The London Fire Commissioner is the
fire and rescue authority for London

12/244310 TROY COURT WEST WING, KENSINGTON HIGH STREET, W8 7QB

Date 1 July 2025

Dear Responsible Person

I am writing to follow up on important developments regarding building safety and remediation work for residential high-rise buildings. I am sure you will have noted the recent statements made by Deputy Prime Minister [REDACTED] and the Minister for Building Safety, [REDACTED] regarding the remediation of high-rise residential buildings. These statements underline the continued urgent need to accelerate progress nationwide to remediate such buildings and emphasise the role of regulators and those responsible for un-remediated premises to achieve this, utilising available enforcement powers where necessary.

As part of our ongoing work, I am contacting all those who the London Fire Brigade (LFB) believes are responsible for premises with a simultaneous evacuation strategy in place due to cladding or other fire safety issues. Our records indicate that the above premises you are responsible for fall into this category, and I am writing to request as a matter of urgency, current information regarding:

- The status of the above premises
- Your plans for remediation
- Progress against those plans

To streamline the process, we have prepared a short online form for your use, which covers the information we are requesting. The form can be accessed at [LFB Remediation - Data Collection Form](#) or by scanning the QR code at the end of this letter.

The form also requests copies of your remediation plans and the scope of works they relate to. Although there is space to indicate if no such plan or scope of works has been prepared, I wish to remind you of the requirement under the Regulatory Reform (Fire Safety) Order 2005 (as amended), which states that each responsible person must "...make and give effect to such arrangements as are appropriate, having regard to the size of his undertaking and the nature of its activities, for the effective planning, organisation, control, monitoring and review of the preventive and protective measures."

Additionally, similar obligations exist under the Building Safety Act, enforced by the Building Safety Regulator.

Therefore, we expect that you will have a recorded plan and scope of works for the remediation of the premises in question. Copies of these should be submitted via email as requested in the form. A single email will suffice for this purpose.

I am requesting this information voluntarily at this stage, but please note that if necessary, we may use the statutory powers available to us to require the provision of these records. Having said that, I kindly request that the form be completed, and all necessary documents be submitted within 21 days of receipt of this letter.

Thank you for your cooperation in this important matter. If you have any questions or require further information, please do not hesitate to contact the [REDACTED] [@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk) mailbox.

Yours sincerely,

[REDACTED]

[REDACTED] T/Assistant Commissioner | Prevention & Protection

[REDACTED]