

Freedom of Information request: Reference number FOI2026/00856

Date of request: 23rd July 2026

Request:

I am writing to request the following recorded information under the Freedom of Information Act 2000 relating to your organisation's IT asset management, procurement and IT asset disposal (ITAD) arrangements.

1. IT Asset Inventory

- * How many IT Assets do you currently have in service? Within categories of: PC's, laptops, tablets, mobile phones & server or networking equipment.

2. Device Refresh

- * What is your standard hardware refresh cycle for these IT assets?
- * What is the date (or expected date) of your next planned hardware refresh programme, if recorded?
- * How many devices are scheduled for replacement during the next 12 months, if recorded?

3. IT Asset Disposal (ITAD)

- * Who is your current IT Asset Disposal (ITAD) supplier?
- * When was the current ITAD contract awarded?
- * When does the current ITAD contract expire?
- * What extension options are available under the current contract?
- * Was the contract awarded through a procurement framework? If so, which framework was used?

4. Hardware Procurement

- * Are your end-user devices owned, leased, or supplied under a Device as a Service (DaaS) arrangement?

5. Data Destruction

- * What data sanitisation standard do you use for retired IT assets (for example, NIST SP 800-88), where recorded?
- * Are encrypted drives securely erased or physically destroyed in accordance with your organisation's policy?

6. Sustainability

* Do you have a policy to maximise the reuse of IT equipment before recycling?

* If recorded, how many (or what proportion of) retired devices are:

* Reused internally

* Refurbished for reuse

* Recycled

* Destroyed

7. Financial Recovery

* Does your current ITAD provider offer revenue sharing or rebates for reusable equipment?

Response:

Further to your request, please find a response below.

1. IT Asset Inventory

** How many IT Assets do you currently have in service? Within categories of: PC's, laptops, tablets, mobile phones & server or networking equipment.*

The table below displays LFB's current IT assets.

Equipment Category	
PCs	246
Zero client devices	1385
Laptops	663
Tablets	1655
Mobile phones	1783
Physical servers	104
Networking equipment	277
MDT	554
Total	6667

2. Device Refresh

** What is your standard hardware refresh cycle for these IT assets?*

** What is the date (or expected date) of your next planned hardware refresh programme, if recorded?*

** How many devices are scheduled for replacement during the next 12 months, if recorded?*

The standard approach is to maintain / replace equipment in line with the manufacturer support for the assets in question so varies broadly. User devices are on a 3 year cycle and infrastructure on a 5 year cycle.

3. IT Asset Disposal (ITAD)

** Who is your current IT Asset Disposal (ITAD) supplier?*
Specialist Computer Centres

** When was the current ITAD contract awarded?*
The current contract was awarded on the 1st September 2024.

** When does the current ITAD contract expire?*
The current contract expires on the 31st August 2029.

** What extension options are available under the current contract?*
None are available.

** Was the contract awarded through a procurement framework? If so, which framework was used?*
The contract was awarded through CCS RM6098 Technology Products & Associated Services 2 Framework.

4. Hardware Procurement

** Are your end-user devices owned, leased, or supplied under a Device as a Service (DaaS) arrangement?*
End user devices are owned.

5. Data Destruction

** What data sanitisation standard do you use for retired IT assets (for example, NIST SP 800-88), where recorded?*
** Are encrypted drives securely erased or physically destroyed in accordance with your organisation's policy?*
Physically destroyed.

6. Sustainability

** Do you have a policy to maximise the reuse of IT equipment before recycling?*
Yes

* *If recorded, how many (or what proportion of) retired devices are:*

* *Reused internally*

None, at retirement they are out of support.

* *Refurbished for reuse*

Unknown

* *Recycled*

Unknown

* *Destroyed*

Unknown

7. Financial Recovery

** Does your current ITAD provider offer revenue sharing or rebates for reusable equipment?*

Yes.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>