

**Freedom of Information request:** Reference number FOI2026/00328

**Date of request:** 20th March

**Request:**

Paragon Customer Communications, based at RM9 6BF had a visit from our insurer a few weeks ago and they expressed considerable concerns regarding the risk posed to our site by our neighbour, Stolthaven (a bulk chemical and gas storage facility). The concerns raised by our insurer are stated in the email below. In short, the insurer has requested that the Fire Brigade share the disaster recovery plan for the ignition and loss of containment of the storage on the Stolthaven premises. Stolthaven's address is Choats Road, Dagenham, Essex, RM9 6PU, and, as depicted below, their facility is directly behind ours:

If it would be possible please to share the Fire Brigade's disaster recovery plan so that I can send this to our insurer.

**Response:**

In response to the above, Our Fire Safety Regulatory team have confirmed we do not hold a disaster recovery plan or Fire Risk Assessments. These should be done by the Responsible Person so they may hold the copies. Please note as the enforcing authority under the Regulatory Reform (Fire Safety) Order, 2005, (RRO) the Brigade does not provide, or conduct fire risk assessments (FRA) as this is the responsibility of the responsible persons (RP). Whilst on some occasions the RP may provide a copy to the Inspecting Officer (IO) we are under no obligation to retain them.

We also do not hold any recent Fire Safety Audits however we do annual station visits to the site.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process, please see the guidance we publish about making a request on our website:  
<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>