

**Freedom of Information request:** Reference number FOI2026/00468

**Date of request:** 25th April

**Request:**

I first reported the clarion housing tenant had set light to the building in March 25. you attended the property. on July 3rd 2025 I reported that his door did not have hinges and did not close. you agreed this needed urgent attention given the previous fire warnings. you said you were liaising with clarion, and I would like to see all emails where my property XX Pembury road n17 6sr was mentioned internally or with Clarion housing

**Response:**

The London Fire Brigade has considered your request under the Freedom of Information Act 2000. We regret to inform you that we are unable to disclose the information you have requested.

I can confirm that the London Fire Brigade (LFB) made contact with Clarion Housing on 8 July 2025. During this engagement, information was provided to the LFB which has since been brought to our attention. In line with our procedures, this information was passed on to Clarion Housing so that it could be directed to the relevant team, as it falls within their remit to review the matter and take any necessary action.

Although no formal enforcement action is currently being pursued, disclosure of fire safety correspondence and observations would be likely to prejudice the Brigade's ability to effectively engage with Responsible Persons and could reveal information about premises safety arrangements, therefore it is exempt from release under the FOIA provisions under [Section 31 of the FOIA - law enforcement](#) (Section 31(1)(g) combined with 31(2) (a) and 31(2) (c)).

The London Fire Brigade is an enforcing authority; however, responsibility for addressing fire safety matters at the property rests with the Responsible Person. You may wish to contact Clarion Housing directly regarding the fire safety concerns you have raised.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process, please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>