

**Freedom of Information request:** Reference number FOI2026/00512

**Date of request:** 5th May

**Request:**

I am writing to request information regarding London Fire Brigade (LFB) attendances to the following address:

154 Gloucester Terrace, London, W2 6HR

Please provide the following information for the period between 01.01.2020 and 31.12.2021 inclusive (the "relevant period"):

1. Copies of all Computer Aided Dispatch (CAD) logs relating to LFB attendances at this address.
2. Copies of all Incident Reports (whether classified as Fire or Special Services) recorded by attending crews at this address.
3. Any recorded outcomes, incident commander notes, or risk assessment markers placed on this address during the relevant period.

Specifically, I am looking to establish:

- The date and time of each call and attendance.
- The nature of the 'emergency' reported to the control room (eg, "water leak", "flooding", "structural damage")
- The recorded outcome of the attendance and the actions taken by the LFB crew and, where applicable, any other public body, upon arrival.

**Response:**

I refer to your request for information, that we received on 5 May 2026, and has been processed as a Freedom of Information request.

The incident reports including recorded outcomes, and incident commander notes, and all copies of the computer aided dispatch (Cad) logs are not available under the Freedom of Information Act. They are considered a chargeable service and, as such, are exempt from disclosure under [Section 21 of the FOIA \(information accessible to the applicant by other means\)](#). This means we are unable to provide copies of incident reports, or the information held within them, without the possible payment of a fee.

Details of who can request an incident report, and how to do so if you are eligible, can be found on our website at the following link: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/>

Please see the table below of all call outs and the nature of the emergency to 154 Gloucester Terrace, London, W2 6HR for the period between 01.01.2020 and 31.12.2021. The data and time can be found on the London data Store here: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records-em8xy/> You can filter and search by using the incident number.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process, please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>

Type	Address	Incident/ Visit ID	Date	Description	Job type
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	002616-07012020	07/01/2020	Advice only	Water Leak Within Building - Advice Given Only
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	145728-28102021	28/10/2021	Make Safe/Isolate Supply	Water Leak Within Building - Make Safe/Isolate Supply
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	148971-23112020	23/11/2020	Make Safe/Isolate Supply	Water Leak Within Building - Make Safe/Isolate Supply
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	149203-23112020	23/11/2020	Advice only	Water Leak Within Building - Advice Given Only
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	151592-07112021	07/11/2021	Advice only	Water Leak Within Building - Advice Given Only
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	151609-08112021	08/11/2021	Advice only	Water Leak Within Building - Advice Given Only

Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	151805-30112020	30/11/2020	Make Safe/Isolate Supply	Water Leak Within Building - Make Safe/Isolate Supply
Special Service	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	164191-03122021	03/12/2021	Advice only	Water Leak Within Building - Advice Given Only
False Alarm	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	083867-05072021	05/07/2021	AFA	
False Alarm	154 GLOUCESTER TERRACE, LONDON, CITY OF WESTMINSTER, W2 6HR	146855-30102021	30/10/2021	False alarm - Good intent	