

Freedom of Information request: Reference number FOI2026/00625

Date of request: 1st June 2026

Request:

1. Please provide the total number of vehicles in your operational fleet as of 31 March 2026 (single figure only)
2. Please provide the following (total aggregate figures only, not broken down by year or incident type):
 - The total number of incidents involving your service's vehicles between 1 April 2021 and 31 March 2026
 - The total amount spent on repairing vehicles as a result of these incidents over the time same time period (£ total figure only)
 - Of this total repair cost:
 - o The total amount recovered through your own comprehensive insurance claims (£ total figure only, if applicable)
 - o The total amount recovered through an uninsured loss recovery (ULR) programme (£ total figure only, if applicable)
3. Please confirm whether your organisation currently operates or uses a ULR programme (yes/no only)

Definition of "incidents"

For the purpose of this request, "incidents" refers to any event involving a vehicle in your fleet that results in damage requiring repair or maintenance, regardless of fault or location. This includes, but is not limited to:

- All road traffic collisions
- Damage sustained while stationary or parked (including depot sites) or found on inspection
- Accident damage (e.g. reversing, loading/unloading, manoeuvring)
- Vandalism or deliberate damage
- Any other incident resulting in repair costs being incurred

This should include all operational vehicles, including emergency response and support vehicles.

Please include all such incidents where a repair cost was incurred, regardless of whether an insurance claim was made or liability was established.

Definition of "uninsured loss recovery (ULR) programme"

For the purpose of this request, an "uninsured loss recovery (ULR) programme" refers to any arrangement, internal process or third-party service used to recover costs from negligent third parties that are not covered by insurance, including recovery of vehicle repair costs, downtime or associated losses.

Response:

Please see below for a response to your request.

1. Please provide the total number of vehicles in your operational fleet as of 31 March 2026 (single figure only)

The total number of vehicles as of 31 March 2026 is 393.

2. Please provide the following (total aggregate figures only, not broken down by year or incident type):

- The total number of incidents involving your service's vehicles between 1 April 2021 and 31 March 2026

Year	Qty of Incidents exceeding £1,000
2021	55
2022	83
2023	106
2024	91
2025	77

- The total amount spent on repairing vehicles as a result of these incidents over the time same time period (£ total figure only)

Year	Major Accident Repairs
2021	£278,839
2022	£572,578
2023	£424,339
2024	£323,514
2025	£388,188

- Of this total repair cost:

The total repair cost is £1,987,458.00

o The total amount recovered through your own comprehensive insurance claims (£ total figure only, if applicable)

LFB self-insures all our own vehicles.

o The total amount recovered through an uninsured loss recovery (ULR) programme (£ total figure only, if applicable)

3. Please confirm whether your organisation currently operates or uses a ULR programme (yes/no only)

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>