

Freedom of Information request: Reference number FOI2026/00539

Date of request: 12th May 2026

Request:

I am writing to formally request, under the Freedom of Information Act 2000, the following information regarding the London Fire Brigade's Home Fire Safety Checker (HFSC):

* The total number of uses of the Home Fire Safety Checker for the period April 1, 2023, to March 31, 2024.

* The total number of uses of the Home Fire Safety Checker for the period April 1, 2025, to March 31, 2026 (or, if this period is not yet complete, the most recent available data for 2025-2026).

If possible, please provide the data in a spreadsheet or PDF format.

Should you require any further details to process this request, please let me know.

Response:

Further to your request, please see below for the data regarding the Home Fire Safety Checker for the dates provided between 2023 and 2026.

Date Range	Triages Started	Triages Finished	Users
1 April 2023 - 31st March 2024	16,976	13,888	10,589
1st April 2025 - 31st March 2026	6,667	5,449	4,625

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>