

**Freedom of Information request:** Reference number FOI2026/00554

**Date of request:** 17th May

**Request:**

I am writing to request information under the Freedom of Information Act 2000 in relation to fire lift defects, outages and associated operational impacts within your service area.

Please provide the following information for the period between 22 January 2023 and 22 January 2026 relating to high-rise residential buildings subject to the Fire Safety (England) Regulations 2022:

The number of incidents, reports or notifications received regarding fire lifts being:  
out of service, defective, unavailable for firefighting operations, or operating under fault conditions.

For each reported building, please provide where available:

Building name, address and post code  
Date the issue was first reported,  
Date the lift was returned to service,  
Total duration the lift was out of service,  
Nature of the defect or issue if available

I would request this data is made available in a spreadsheet.

If any part of this request exceeds the cost limit under Section 12 of the Act, I would be grateful if the request could be refined to the extent possible rather than refused in its entirety.

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**Response:**

I refer to your request for information, that we received on 17 May 2026, and has been processed as a Freedom of Information request.

Please find attached a spreadsheet containing the information held by London Fire Brigade in response to your request. This covers incidents, reports and notifications received regarding fire lifts being out of service, defective, unavailable for firefighting operations, or operating under fault conditions in high-rise residential buildings subject to the Fire Safety (England) Regulations 2022, for the period 22 January 2023 to 22 January 2026, together with the associated building and defect details were available. The "nature of the defect or issue" has been withheld under [Section 31 of the FOIA - law enforcement](#). This information forms part of correspondence between the London Fire Brigade and Responsible Persons in relation to compliance and enforcement activity. Disclosure would be likely to prejudice the Brigade's ability to carry out its regulatory functions effectively.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>