

Freedom of Information request: Reference number FOI2024/00040

Date of request: 08 November 2024

Request:

Could you please send me all reports for the fire call-outs at Shepherd Court, E14 6DP, between May 23 and Nov 24? We are keen to identify the root cause of these repeated fire call-outs during this time frame.

Response:

The table below shows the number, and type of incidents attended at Shepherd Court, E14 between 01 May 2023 and 01 November 2024:

Type	Address	Incident/ Visit ID	Date	Description	Job type
Special Service	SHEPHERD COURT	174579-15102024	15/10/2024	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Special Service	SHEPHERD COURT	170550-08102024	08/10/2024	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
False Alarm	SHEPHERD COURT	033438-27022024	27/02/2024	False alarm - Good intent	-
False Alarm	SHEPHERD COURT	021780-06022024	06/02/2024	AFA (Automatic fire alarm)	-
False Alarm	SHEPHERD COURT	008269-14012024	14/01/2024	AFA (Automatic fire alarm)	-
Special Service	SHEPHERD COURT	000702-01012024	01/01/2024	To able bodied person not in distress	Effecting entry/exit - To able bodied person not in distress
Fire	SHEPHERD COURT	175767-09112023	09/11/2023	Primary Fire	-
False Alarm	SHEPHERD COURT	174724-07112023	07/11/2023	False alarm - Good intent	-
False Alarm	SHEPHERD COURT	170316-31102023	31/10/2023	AFA (Automatic fire alarm)	-

Special Service	SHEPHERD COURT	166354-24102023	24/10/2023	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
False Alarm	SHEPHERD COURT	165698-23102023	23/10/2023	False alarm - Good intent	-
Special Service	SHEPHERD COURT	142944-16092023	16/09/2023	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
False Alarm	SHEPHERD COURT	092972-24062023	24/06/2023	False alarm - Good intent	-
Special Service	SHEPHERD COURT	077886-01062023	01/06/2023	To able bodied person not in distress	Release from lift car - To able bodied person not in distress
Fire	SHEPHERD COURT	064955-09052023	09/05/2023	Primary Fire	-
False Alarm	SHEPHERD COURT	062808-05052023	05/05/2023	AFA (Automatic fire alarm)	-

The LFB publish details of every incident responded to since January 2009 through the London Datastore. These can be accessed via the following link: <https://data.london.gov.uk/dataset/london-fire-brigade-incident-records>.

If you download the '[LFB Incident Data from 2018](#)' spreadsheet, you can use this incident numbers provided in the table above to find the published entries recorded for these incidents.

Individuals and organisations affected by an incident that was attended by London Fire Brigade since 2007 can request an incident report which, for fire incidents that involve buildings, vehicles, or those that cause injuries, provides more details about the incident and the cause of the fire where known.

Fire reports are not available under the freedom of information act (FOIA) as they are considered a chargeable service and, as such, will incur a fee. As such they are exempt via [Section 21 of the FOIA - Information accessible to applicant by other means](#).

If you do want to go ahead and request a copy of a fire report, I must advise that you may not be eligible to receive a copy. However, if any eligible party (such as the owner/a tenant/local borough council/insurance firm or loss adjustor) requests the report documents, and is willing to share it with you, then we would be able to provide consent for them to do this.

Further information about how to obtain a LFB incident report is published on our website and can be accessed through the following link: <https://www.london-fire.gov.uk/about-us/services-and-facilities/services-we-offer/incident-reports/>.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#).