

Freedom of Information request: Reference number FOI2025/00322

Date of request: 1st April

Request:

Hello,

Under the Freedom of Information Act, I'd be grateful if you could provide:

- Any report / preliminary findings into the fire on March 20 / 21 at the North Hyde substation, Nestles Avenue
- A list of previous occasions in which LFB has been called to the North Hyde substation in Nestles Avenue, and reasons for these call-outs
- Fire safety assessments the LFB has carried out for the North Hyde substation

With thanks,

Response:

This incident 046906-20032025, at the North Hyde Substation on 20 March is still under investigation, and the report has not yet been completed. You can find information we have currently published about this incident on our website at the following link:

<https://www.london-fire.gov.uk/incidents/2025/march/fire-at-electrical-substation-hayes/>

Please note, in most cases, we charge for Incident Reports, and they are considered exempt from the Freedom of Information provisions as it is "information accessible by other means" ([FOIA Section 21](#)). For more details about our Incident Reports service, please see the [information on our website](#).

Please see the table below on page 2, showing a summary of attendances recorded in our system as North Hyde Substation. This report is from 2010 to present date.

Our Fire Safety Regulatory team have confirmed there is an open audit for North Hyde Substation. As this is still a live investigation and is not yet complete, we are unable to share the audit outcome with you. Once the investigation is complete, you are welcome to submit a new request for this information. We recommend resubmitting your request in a couple of months.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website:

<https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us>

Type	Address	Postcode	Incident/ Visit ID	Date	Description	Job type
Fire	ELECTRICITY SUB STATION 1, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4FR	UB3 4FR	046906-20032025	20/03/2025	Primary Fire	
Station Visit	ELECTRICITY SUB STATION 1, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4FR	UB3 4QR	20421893	29/01/2024	7(2)d Inspection	Outside Duty
False Alarm	ELECTRICITY SUB STATION 3, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4QU	UB3 4QR	115299-29082021	29/08/2021	False alarm - Good intent	
Fire	ELECTRICITY SUB STATION 1, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4FR	UB3 4QR	107002-12082021	12/08/2021	Primary Fire	
Station Visit	ELECTRICITY SUB STATION 1, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4FR	UB3 4QR	20421892	12/06/2020	7(2)d Inspection	Outside Duty
Fire	ELECTRICITY SUB STATION 3, NORTH HYDE GARDENS, HAYES, HILLINGDON, UB3 4QU	UB3 4QR	066366-27052019	27/05/2019	Secondary Fire	
Fire Safety Inspector	ELECTRICITY SUB STATION 3, NORTH HYDE GARDENS	UB3 4QR	44016	14/09/2016	Fire Safety Audit	Fire Safety Audit
Fire	ELECTRICITY SUB STATION 53M FROM ADDISON LEE, UNIT A, BULLS BRIDGE CENTRE, NORTH HYDE GARDENS, HAYES, L	UB3 4QR	079042-23062016	23/06/2016	Secondary Fire	
False Alarm	ELECTRICITY SUB STATION 5M FROM B A C E, SPEEDMARQUE CENTRE, 2 BULLS BRIDGE CENTRE NORTH H,	UB3 4QR	126374151	19/09/2015	False alarm - Good intent	
Fire Safety Inspector	ELECTRICITY SUB STATION 3, NORTH HYDE GARDENS	UB3 4QR	31069	07/07/2014	Fire Safety Audit	Fire Safety Audit